



19 May 2006

Robert Sansome
Optimized Telecom Solutions
1728 N. Damen Ave #314
Chicago, IL 60647

Dear Sam:

I am writing to offer my recommendation of Optimized Telecom Solutions and your telecom expense optimization services.

We sought your assistance in managing the selection of a cost effective telecom provider who could meet our service requirements and offer a platform that was flexible enough to support the growth of our various operations. Optimized Telecom Solutions brought us:

1. A thorough and objective review of our current service and how we used it (on a site by site and number by number basis).
2. In depth knowledge of the locally available telecom services and technology including a detailed knowledge of the most competitive pricing available for those services.
3. A well thought out and cost effective solution given our wishes for additional new telecom features for improved customer service call handling and inter-site communications functionality.
4. An executable implementation plan for overseeing the recommended solution.
5. An implementation partner we could rely upon to help us chase down any loose-ends with our new telecom service provider and telecom vendor.

With a complete year of history, we've been satisfied with the results of our implementation of your recommendations. Our bundled telecom services allow inter-office communications via 4-digit dialing, support our customer service operations and provide us with higher data speed at each of our locations while also reducing our overall telecom spend.

I would have no hesitation in recommending Optimized Telecom Solutions to an organization looking to fine tune their telecom services and reduce operating expenses.

Sincerely,
For Goose Island Beer Co.

Anthony Bowker
Chief Financial Officer