

Wednesday, July 05, 2006

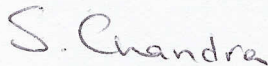
Dear Mr. Sansome:

I would like to thank Optimized Telecom Solutions for their incredibly detailed telecom expense optimization report. The resulting savings from your recommendations of 43% across our office (28%) and cellular (71%) telecom expenses represent over \$22,000 in bottom-line savings over three years.

Unfortunately due to the organizational changes which I explained are currently taking place we will not be able to move ahead with the changes recommended. If at any point we want to move forward we will definitely contact Optimized Telecom Solutions for the implementation.

Your pro-activeness and detailed knowledge of the rapidly changing telecom marketplace illustrate very clearly why more businesses should be looking to external help from Optimized Telecom Solutions to help reduce their telecom costs.

Sincerely yours,



Salisha Chandra
Co-Owner - Process Gear
(847) 671-1631